

Gambling Helpline Tracking Log
Month Of February 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	6	5	1	1	21
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	2	1	1	0	0	4
Admin Reasons	2	4	4	1	0	11
SO Seeking Treatment	1	3	0	0	0	4
SO Seeking Info Only	0	0	0	1	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	1	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	2	0	0	0	2
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	0	0	0	0	0	0
Lottery Results	13	12	5	3	0	33
GA Information	0	0	0	0	0	0
Agency Calling	2	1	1	0	0	4
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	16	21	10	15	0	62
Other (please Specify)	3	5	5	7	0	20
TVG or Casino Reservations	6	4	0	2	0	12
TOTAL	53	60	32	31	1	177
GAT Referrals Given	18	19	10	5	2	54
# People Referred To Treatment	9	12	6	3	1	31
Connected Directly To Agency	3	0	3	1	1	8
Confirmed Appt. With Agency	3	0	3	1	1	8
Permission to call back 72 hour	4	3	6	2	1	16
Successful 72 Hour Call Back	3	0	3	1	1	8
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	2	1	1	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BENTON=1 CLACKAMAS=6 DESCHUTES=1 LANE=5 MARION=4 MULTNOMAH=23 UMATILLA=1 WASHINGTON=12 GEAR=1 =54

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (6) BRIDGEWAY=4 (14) BEST CARE BEND=1 (15) GEAR=1 (28) LIFEWORCS NW (BEAVERTON)=1 (29) LIFEWORCS NW (HILLSBORO)=4 (36) CASCADIA (CLACKAMAS)=6 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=6 (52) LEWIS & CLARK=5 (53) BENTON CO HEALTH DEPARTMENT=1 (63) NEW HORIZON=1 (80) SOLUTIONS=7 (95) HOLISTIC HEALING=2 =45

GA: =0=0

(#6) OTHER: A)REGGIE 9= B)OUT OF STATE CALLERS=9 C)PRANKS=8 D)CALLER INQUIRY=2 E)TELEMARKETER=3 F)SEEKING MENTAL HEALTH=1 =23

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	3	0	9	18	11	9	2	1	53
2ND WEEK	3	2	4	19	16	6	4	6	60
3RD WEEK	3	1	5	10	8	2	3	0	32
4TH WEEK	1	1	5	12	7	3	2	0	31
5TH WEEK	0	0	0	0	0	0	1	0	1
TOTAL	10	4	23	59	42	20	12	7	177

30 # OF REFERAL TO TREATMENT

24 # OF LIVE CHATS

32,000 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK